Scores of individuals and families in the Bronx have been adversely impacted by the Covid-19 crisis and are seeking much needed assistance and support. UNION has compiled a list of community resources in the Bronx, and throughout greater NYC, intended to support the day-to-day needs of individuals and families. UCHC will update this guide as new resources/benefits become available or changes come to our attention.

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FOOD AND ASSISTANCE

Meals for NYC Students and Families
Despite school closings, every public school will be distributing breakfast and lunch for students on a grab-and-go basis. Visit NYC DOE FREE MEALS for ALL or Grab & Go Meals for up-to-date information.

Breakfast/Lunch available for any student at the entrance of every DOE school building From 7:30am – 1:30pm.

You can contact the Department of Education at for assistance if you do not have access to a computer:

- 718-935-2200 (Monday-Friday, 8 am-6pm)
- 311 (24 hours a day, seven days a week) and let the operator know you have an education-related issue.
  - TTY Services are available by calling 212-504-4115.
  - Over-the-phone interpretation is available in more than 200 languages.

World Central Kitchen
As the immediate and ongoing impact of the COVID-19 pandemic in the United States continues to evolve, World Central Kitchen is working to identify needs across the country and how to respond most effectively. Beginning Tuesday, March 17, in partnership with Bronx Assemblymember Michael Blake of the 79th District, WCK will distribute thousands of fresh, individually packaged grab-and-go meals to local families.

For additional information, please refer to the link above for detail list of distribution site or contact the Office of Assembly Member Michael Blake at: 718.538.3829

City Harvest Melrose Mobile Market
Description: Residents of Melrose, Morrisania, Andrew Jackson Houses and Members of Boricua Community Health Center or Bronx Defenders only. All food is fresh fruits and vegetables. Families must register to participate - bring proof of address and a photo ID.
Address: 286 E. 156th St. Bronx, NY 10451
Mobile Market Pantry: (2nd Saturdays + 4th Wednesdays)
For further information on registration please call: 646-412-0743. For information on available produce and dates of distribution, please call the Mobile Market Hotline at: 866-444-0244.
Hours of Operation: 9:30am-11:30am
St. Edmunds Youth Programs, Inc.
Address: 1905 Morris Avenue, Bronx, NY, 10453
Phone: 718-466-9370
Food Pantry: Thursdays, 12pm-2pm*
*Tickets distributed Thursday at 8am. Occasional Monday distribution, call to check.

Catholic Charities
Please, call with any S.N.A.P. or food assistance questions or concerns.
  o Katherin Morales: O: 718-292-9090 ext. 300  |  C: 646.960.1551
  o Tomas Mendoza: O: 718-292-9090 ext. 43  |  C: 845-519-4072
*Note – Recertification’s have been postponed by HRA. A letter will be sent at a later date to recertify. Ongoing benefits will continue. Any clients that require assistance in applying, submitting their required documents may contact the above.

CCCS Bronx Food Pantry [ADDED 4-8-2020]
Address: 402 East 152 St. Bronx, NY 10451
Hours of Operation: Wednesday. 11am-2pm; Thursday and Friday: 10am – 2pm
Coordinator: Rolando Rodriguez
Telephone: 718-292-9090

St. Augustine Food Pantry [ADDED 4-8-2020]
Address: 1168 Franklin Avenue, Bronx, NY
Hours of Operation: Monday: 10am – 12 noon; Thursday: 5pm-7pm
Coordinator: Raymond Garcia
Telephone: 718-213-4458

Abraham House [ADDED 4-8-2020]
Address: 342 Willis Ave. Bronx, NY 10454
Hours of Operation: Saturday 6:30am – 7:30am
Coordinator: Althea Brooks
Telephone: 718-292-9321

St. Frances of Rome Food Pantry [ADDED 4-8-2020]
Address: 4307 Barnes Ave. Bronx, NY 10466
Hours of Operation: Friday 10am – 12 Noon
Coordinator: Lorrin Johnson
Telephone: 718-324-5340
St. Jerome H.A.N.D. Community Center
Address: 330 E 138th St. Bronx NY 10454
Telephone: 718-402-7866, 718-665-5875
Coordinator: Sr. Ana Zamora
Food Pantry: Wed 4pm – 6pm. Registration and ID required, must live in 10454

St. Luke’s Food Pantry [ADDED 4-8-2020]
Address: 623 East 138th St. Bronx, NY 10454
Hours of Operation: 10am- 12 noon
Coordinator: Margarita Cabrera
Telephone: 718-665-6677

St. Nicholas of Tolentine Food Pantry [ADDED 4-8-2020]
Address: 2345 University Ave. Bronx, NY 10453
Hours of Operation: Wednesday, 9am – 12 Noon
Coordinator: Mayra Gomez
Telephone: 718-220-2824

St. Thomas Aquinas Food Pantry [ADDED 4-8-2020]
Address: 1900 Crotona Parkway, Bronx, NY 10457
Hours of Operation: Wednesday, 10am – 12 noon
Coordinator: Nurah Garcia
Telephone: 718-960-2662

Muslim Women’s Institution [ADDED 4-8-2020]
Address: 1363 Ogden Ave. Bronx, NY 10456
Hours of Operation: Tuesday 10am – 12 noon, Thursday 1:00pm – 3:00pm
Coordinator: Nurah Amatulla
Telephone: 718-960-2662

Our Lady of Solace [ADDED 4-8-2020]
Address: 731 Morris Park Ave. Bronx, NY
Hours of Operation: Thursday and Friday 1pm – 4pm
Coordinator: Diana Boschen
Telephone: 718-863-3282

Part of the Solution (POTS) [ADDED 4-8-2020]
Address: 2750 Webster Ave. Bronx, NY
Hours of Operation: Monday – Friday 12 noon – 3pm & 4pm – 5pm
Coordinator: Tania Rodriguez
Telephone: 718-220-4892
**Queen of Peace** [ADDED 4-8-2020]
Address: 335 East 145th St. Bronx, NY 10455
Hours of Operation: Monday – Wednesday Saturday and Sunday 9AM – 10am
Coordinator: Sister Trinidad
Telephone: 718-292-0019

**St. Simon Stock** [ADDED 4-8-2020]
Address: 2191 Valentine Ave. Bronx, NY 10458
Hours of Operation: Frida 9am – 11am
Coordinator: Kenia Tavarez
Telephone: 718 - 367- 1251

**St. Lucy** [ADDED 4-8-2020]
Address: 830 Mace Ave. Bronx, NY 10467
Hours of Operation: Tuesday 1- 2pm
Coordinator: Madeline Marinaccio
Telephone: 718-882-2203

**Kingsbridge Armory Meal Hub**
*Groceries Delivered for Qualifying Individuals and Families*
The Kingsbridge Armory is now a Meal Hub! Families who qualify can sign up for a box with 2 days worth of food delivered by TLC-registered taxi drivers by going to nyc.gov/getFood and clicking "NYC Food Delivery Assistance."

**The GetFoodNYC program is available to you if you:**
- Are unable to go out and get food for yourself, AND
- Do not have someone else in your household who can get food for you, AND
- Do not have a family member, friend, or neighbor who lives nearby who can get food for you, AND
- Do not receive food from Meals on Wheels, God's Love We Deliver or a similar service, AND
- Are not able to afford food delivery from a restaurant or grocery store.

**If you qualify, you should note that:**
- Each household can only make 1 order every two days.
- Currently, orders are not recurring. If you need additional food, you should submit a new order.
- Orders placed before 11 AM will be delivered within 2 days of the order date. Orders placed after 11 AM will be delivered within 3 days of the order date.
- Each person who needs food will be given one box, which is designed to last 2 days.
- GetFoodNYC will deliver to a maximum of 2 people in each household.
- The amount of food delivered is based on the number of people in your household who need food from this service.
• GetFoodNYC will collect information about any dietary restrictions but cannot guarantee those requests can be met, based on food supply.

For more information on New York City’s food access programs and other forms of assistance, visit the NYC Get Food links above or contact the office of Senator Gustavo Rivera at: 718-933-2034.

**New York Common Pantry**
Address: 1209 Hoe Ave, Ground Fl. Bronx, NY 10459
Telephone: 917-982-2700
In Spanish: 917-423-2700
Hours of Operation: Tuesday, Thursday, Friday (1st Time Registration Time: 10am – 2pm)
Items to bring:
- Identification
- Lease
- Identification for everyone living in the household
- Proof of Address
- Proof of Income

**Davidson Community Center**
Address: 2038 Davidson Ave. Bronx NY 10453
Food Pantry: Wed 10am – 12pm
Telephone: 718-731-6360 - *Please call to check

**The Relief Bus**
Mobile Soup Kitchen: Saturday 10am -2pm

**South Bronx Outreach**
Address: Brooke Ave. (Between 147th & 148th St.) Bronx, Ny 10455
Hours of Operation: Saturday, 10am-2pm
Telephone: 1-800-736-2773
This location has: Soup, bread, beverages, socks, hygiene kits, prayer, Life Care Visits & referrals to resources.

**Mama Juana Café Bronx**
Providing free meals to children in the Bronx
Address: 3233 E Tremont Ave. Bronx, NY 10461
Telephone: (718) 824-8400
Hours of Operation: Monday – Friday from 4:00pm – 8:00pm
*This above is for the week of 4/6 – 4/10 and may be subject to change.
SENIORS' FOOD AND OTHER ASSISTANCE

**Seniors' Food and Other Assistance**
NYC senior centers are closed and seniors are strongly urged to stay home. Grab and go meals have been replaced by meals provided through a centralized delivery system.

Seniors should call local senior centers to receive delivered meals or call NYC Aging Connect at 212-Aging-NYC (212-244-6469) or 311.

Help a senior you care about with these calls so they receive assistance!

**Riverdale Senior Services Grab & Go Meals**
**Office:** 718- 884-5900
**Transportation Coordinator:** Yvonne Velazquez-Rosa
**Telephone:** (718) 884-5900, ext. 15
If you have lost your job or health coverage, or are uninsured or need to recertify, below is a list of NYS Health Insurance Plan resources to help. You will find information for most plans with direct contact to enrollment specialists and managers available to assist you with enrollment, recertification and general questions.

**MARKETPLACE**

- **https://nystateofhealth.ny.gov/ | 1-855-355-5777**

**Special Enrollment Period for Uninsured New Yorkers**

Individuals who are currently uninsured have a **special enrollment period from March 16th through May 15** to enroll in Qualified Health Plans on the NY State of Health Marketplace or directly with a health insurer; insurance will be effective as of April 1, 2020. There is no cost sharing for Covid-19 for individuals enrolled in qualified health plans. Individuals can apply for coverage through NY State of Health on-line at nystateofhealth.ny.gov, by phone at 855-355-5777, and by working with **enrollment assistors**.

Individuals who are eligible Medicaid, Essential Plan and Child Health Plus can enroll year-round, as usual. Go to https://www.dfs.ny.gov/reports_and_publications/press_releases/pr202003161 for more information.

**Available Help with Health Insurance**

- **CSS Navigator Network** at 1-888-614-5400: assists consumers apply for health insurance through the NYS of Health Marketplace, including Medicaid, Essential Plan, Child Health Plus and qualified health plans.

- **CSS Community Health Advocates** at 1-888-614-5400: assists consumers resolve insurance disputes, file complaints, appeal plan decisions, obtain needed medical services, and access affordable care for the under or uninsured.

- **CSS Independent Consumer Advocacy Network** at 1-888-614-5400: assists consumers with accessing Medicaid long-term care services, answer questions and solve problems with consumers’ Medicaid managed long-term care problems.

- **CSS Community Health Access to Addiction and Mental Healthcare Project** at 1-888-614-5400: assist New Yorkers with mental health and substance use disorders access needed health insurance benefits and access needed care.
PUBLIC CHARGE

Fact Sheet:
What you Need to Know About the New Federal Public Charge Rule and Health Insurance
(Updated 1/31/2020)

1. When does the new Public Charge Rule go into effect?
The Department of Homeland Security announced that the new Public Charge Rule will apply to benefits received on or after February 24, 2020.

2. Does enrolling in free or low-cost health insurance make me a Public Charge?
Most health insurance coverage is not a factor in the new Public Charge test. Only federally-funded Medicaid is included, and even for this program there are several exempt groups of people who are excluded under the rule, including pregnant women and children under 21. Additionally, asylees, refugees, and visa holders who are victims of trafficking and other crimes, among others, are entirely exempt from the Public Charge Rule.

The following programs are not included in the Public Charge Rule:
- Essential Plan - at any level - even if the premium is free
- Child Health Plus at any level – even if the premium is free
- Qualified Health Plan at any level – even if the premium is free with premium tax credits

3. Does enrollment in Medicaid make me a public charge?
It is important to understand that Medicaid coverage for most immigrants is not included in the new Public Charge test. Only federally-funded Medicaid is included, and many categories are exempt under the rules.

In New York, most immigrants are enrolled in the Essential Plan and are not impacted by the Public Charge test. Of the limited number of immigrants who have Medicaid, most are enrolled in Medicaid that is fully funded by the State, not the federal government.

This coverage is also not included as a factor under the new rule. If you are not sure what type of coverage you have, call the NY State of Health helpline at 1-855-355-5777.
4. My children have Medicaid, will that make me a Public Charge?
   No. Enrollment of children or other family members in Medicaid does not count as a factor in a Public Charge test.

5. I have Emergency Medicaid. Will using my coverage make me a Public Charge?
   No. Emergency Medicaid is not included as a benefit under the new Public Charge Rule.

6. When the Public Charge rule goes into effect, will it be retroactive?
   No. The Department of Homeland Security has announced that the new Public Charge Rule will only apply to benefits received on or after February 24, 2020.

   If you are worried about whether the Public Charge Rule applies to you or your family specifically, speak with an immigration expert.

   For confidential, free or low-cost immigration assistance call:
   - Office for New Americans at 1-800-566-7636 - free or low-cost, high-quality legal representation/counseling services.
   - The Legal Aid Society at 1-844-955-3425 (New York City residents only).
## HEALTH PLANS

<table>
<thead>
<tr>
<th>HEALTH PLAN</th>
<th>CONTACT INFORMATION</th>
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<tbody>
<tr>
<td><strong>AFFINITY HEALTH PLAN</strong></td>
<td><strong>MEDICAID</strong></td>
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<tr>
<td>Supervisor:</td>
<td></td>
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<tr>
<td>Jessy Varela</td>
<td></td>
</tr>
<tr>
<td>T: (516)779-3010</td>
<td>Email: <a href="mailto:jpineda@affinityplan.org">jpineda@affinityplan.org</a></td>
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<tr>
<td>Representatives:</td>
<td></td>
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<tr>
<td>Bonnie Laboy</td>
<td></td>
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<tr>
<td>(917)675-0083</td>
<td>Email: <a href="mailto:blaboy@affinityplan.org">blaboy@affinityplan.org</a></td>
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<tr>
<td>Rosa Alvarez: (347)865-3690</td>
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<tr>
<td>Ferdus Akther: (646)965-2642</td>
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<tr>
<td>Olabode Ashaye: (347)829-2644</td>
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<tr>
<td>Mohammed Hoque: (347)865-3690</td>
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<tr>
<td><strong>EMPIRE BLUECROSS &amp; BLUESHIELD (HEALTHPLUS)</strong></td>
<td><strong>MEDICAID</strong></td>
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<tr>
<td>Regional Manager:</td>
<td></td>
</tr>
<tr>
<td>Yessenia Franco</td>
<td></td>
</tr>
<tr>
<td>C: (347)633-0588</td>
<td>Email: <a href="mailto:yessenia.franco@empireblue.com">yessenia.franco@empireblue.com</a></td>
</tr>
<tr>
<td>Medicaid Representatives:</td>
<td></td>
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<tr>
<td>Donny Luna</td>
<td></td>
</tr>
<tr>
<td>(347)756-0357</td>
<td>Email: <a href="mailto:Donny.luna@empireblue.com">Donny.luna@empireblue.com</a></td>
</tr>
<tr>
<td>Janet Sanchez</td>
<td></td>
</tr>
<tr>
<td>M: (917)272-7652</td>
<td>Email: <a href="mailto:janet.sanchez2@empireblue.com">janet.sanchez2@empireblue.com</a></td>
</tr>
<tr>
<td><strong>MEDICARE</strong></td>
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<tr>
<td>Medicare Territory Developer:</td>
<td></td>
</tr>
<tr>
<td>Milka Vizcaino</td>
<td></td>
</tr>
<tr>
<td>(646)761-6883</td>
<td>Email: <a href="mailto:milka.vizcaino@empireblue.com">milka.vizcaino@empireblue.com</a></td>
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<td>Community Resource Guide during COVID19</td>
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<tr>
<td>Medicare Representatives:</td>
<td></td>
</tr>
<tr>
<td>Johanna Arias</td>
<td></td>
</tr>
<tr>
<td>(332)203-1418</td>
<td>Email: <a href="mailto:Johanna.arias@empireblue.com">Johanna.arias@empireblue.com</a></td>
</tr>
<tr>
<td>Maxine Davis</td>
<td>Email: <a href="mailto:Maxine.davis@empireblue.com">Maxine.davis@empireblue.com</a></td>
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<tr>
<td>M: (917)538-5856</td>
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<tr>
<td>Sales &amp; Marketing Supervisor</td>
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<tr>
<td>Tanisha John</td>
</tr>
<tr>
<td>Work Cell: (917) 960-1348</td>
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<tr>
<td>Community Relation Specialist:</td>
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<tr>
<td>Juan Quezada</td>
</tr>
<tr>
<td>347-642-2886</td>
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<tr>
<td>Medicaid Representative:</td>
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<tr>
<td>Kirsey Martinez</td>
</tr>
<tr>
<td>M: (347)379-0277</td>
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<tr>
<td>Medicare Sales Supervisor</td>
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<tr>
<td>Suzette Watson</td>
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<tr>
<td>Work: (716) 339 -9721</td>
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<tr>
<td>Medicare Representatives:</td>
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<tr>
<td>Louise Vargas</td>
</tr>
<tr>
<td>M: (347)306-2409</td>
</tr>
<tr>
<td>Ernesto Garcia</td>
</tr>
<tr>
<td>M: (347)628-8612</td>
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# COMMUNITY RESOURCE GUIDE DURING COVID19

## MEDICAID

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<th>Role</th>
<th>Name</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Manager, PHSP Facilitated Enrollment Bronx Division</td>
<td>Ivan Agosto</td>
<td>(646)923-1661</td>
<td><a href="mailto:iagosto@healthfirst.org">iagosto@healthfirst.org</a></td>
</tr>
<tr>
<td>Medicaid Representatives</td>
<td>Milton Ramirez</td>
<td>(646)460-7153</td>
<td><a href="mailto:MiRamirez@healthfirst.org">MiRamirez@healthfirst.org</a></td>
</tr>
<tr>
<td></td>
<td>Joseline Estrella</td>
<td>(646)460-7088</td>
<td><a href="mailto:JoEstrella@HealthFirst.org">JoEstrella@HealthFirst.org</a></td>
</tr>
<tr>
<td></td>
<td>Clint Fermin</td>
<td>(646) 491 2375</td>
<td><a href="mailto:cfermin@healthfirst.org">cfermin@healthfirst.org</a></td>
</tr>
<tr>
<td></td>
<td>Rosemary Pena</td>
<td>(646) 799 2232</td>
<td><a href="mailto:ropena@healthfirst.org">ropena@healthfirst.org</a></td>
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## MEDICARE

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<th>Role</th>
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<tbody>
<tr>
<td>District Manager - Bronx Division</td>
<td>Jhovanna A. Caceres</td>
<td>C: (347)702-1528</td>
<td>O: (212)401-8109</td>
</tr>
<tr>
<td>Medicare Representatives</td>
<td>Luz Aguavivas</td>
<td>(917)744-2890</td>
<td><a href="mailto:Laguasvivas@healthfirst.org">Laguasvivas@healthfirst.org</a></td>
</tr>
<tr>
<td></td>
<td>Rene Peralta</td>
<td>(917)756-1857</td>
<td><a href="mailto:Rperalta@HealthFirst.org">Rperalta@HealthFirst.org</a></td>
</tr>
<tr>
<td></td>
<td>Francisco Fernandez</td>
<td>(917)319-7429</td>
<td><a href="mailto:FFernandez@healthfirst.org">FFernandez@healthfirst.org</a></td>
</tr>
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</table>
### MEDICAID

**Assistant Director, NCB Marketing Supervisor:**
Heidy Canario  
C: (347)996-6764  |  Email: canarh@metroplus.org

**Medicaid Representatives:**
Milton Fonseca  
C: (347)996-6718  |  Email: fonsecami@metroplus.org

Vanessa Flowers  
(917)667-6897  |  Email: flowersv@metroplus.org

Rosario Santana  
(347)996-6897  |  Email: santaro@metroplus.org

Tricia St. Juste  
(646)477-3594  |  Email: stjustetr@metroplus.org

Farida Nasrin  
(646)634-4564  |  Email: nasrinf@metroplus.org

### MEDICARE

To speak to a representative please call: 1(800)637-8419
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<th>UNITED HEALTH CARE</th>
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<tr>
<td><strong>Regional Marketing Manager:</strong></td>
<td>Elizabeth Terrero</td>
</tr>
<tr>
<td>M: (646)657-6413</td>
<td>Email: <a href="mailto:Elizabeth_Terrero@uhc.com">Elizabeth_Terrero@uhc.com</a></td>
</tr>
<tr>
<td><strong>Medicaid Representative:</strong></td>
<td>Ruben Hernandez</td>
</tr>
<tr>
<td>M: (347)683-8837</td>
<td>Email: <a href="mailto:Ruben-hernandez@uhc.com">Ruben-hernandez@uhc.com</a></td>
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<tr>
<td><strong>Sales Manager:</strong></td>
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<tr>
<td>M: (718)450-4805</td>
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<td><strong>Medicare Representative:</strong></td>
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<td>M: (347)299-7884</td>
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<tr>
<td><strong>Marketing Manager:</strong></td>
<td>Desiree Ramos</td>
</tr>
<tr>
<td>M: (646)761-0297</td>
<td>Email: <a href="mailto:Desiree.Ramos@wellcare.com">Desiree.Ramos@wellcare.com</a></td>
</tr>
<tr>
<td><strong>Medicaid Representative:</strong></td>
<td>Ana Guzman Alvarez</td>
</tr>
<tr>
<td>M: (347)266-9469</td>
<td>Email: <a href="mailto:ana.guzmanalvarez@wellcare.com">ana.guzmanalvarez@wellcare.com</a></td>
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<td><strong>To speak to a representative please call:</strong></td>
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<td>(866)360-7151</td>
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UNEMPLOYMENT INSURANCE

If you have lost employment, you might be eligible for benefits (temporary income) through Unemployment Insurance.

For more information visit: [https://labor.ny.gov/unemploymentassistance.shtm](https://labor.ny.gov/unemploymentassistance.shtm)

Para español, visite: [https://labor.ny.gov/ui/claimantinfo/Spanishguidepage.shtm](https://labor.ny.gov/ui/claimantinfo/Spanishguidepage.shtm)

ELEGIBILITY

There are certain eligibility requirements you must meet to receive benefits. You must:

- Have lost employment through no fault of your own
- Have enough prior earnings from employment to establish a claim
- Be ready, willing and able to work immediately
- Be actively seeking work during each week in which you are claiming benefits.
- Keep a written record of your work search activities for each week you claim benefits or use the work search tool located at [labor.ny.gov/careerservices/jobzone/index.shtm](https://labor.ny.gov/careerservices/jobzone/index.shtm)
- Attend required appointments at your local Career Center

To qualify for Unemployment Insurance benefits, you must have worked and earned enough wages in covered employment. In New York State, employers pay contributions that fund Unemployment Insurance. It is not deducted from your paycheck. The Department of Labor decides if you qualify for benefits.

For more information read: Unemployment Insurance: A Bridge to Your Next Career (Claimant Handbook) - March 2020 [https://labor.ny.gov/formsdocs/ui/TC318.3e.pdf](https://labor.ny.gov/formsdocs/ui/TC318.3e.pdf)

Other details for eligibility:

- If you worked in New York State within the last 18 months, you have the right to file a claim for benefits
- You can claim your benefits weekly for up to 26 weeks while you are unemployed
- Requires a valid Social Security Number and government-issued ID card
- It takes three to six weeks from the time you file your claim to receive your first payment

What you need to include:

To file for unemployment benefits, you will need to provide proof of the following:

- Citizenship or immigration status: such as a work authorization card.
- Your identity and date of birth: such as a driver’s license or non-driver’s license ID.
- Your income (if any): such as your recent income tax, current pay stubs, or award letters.

Source: [https://access.nyc.gov/programs/nys-unemployment-insurance/?step=what-you-need-to-include](https://access.nyc.gov/programs/nys-unemployment-insurance/?step=what-you-need-to-include)
ONLINE CLAIMS
The best way to file a new claim for unemployment insurance is through our improved online filing system. File a new claim in: https://unemployment.labor.ny.gov/login
This is only for new claims. If you already have a claim, please go to labor.ny.gov/signin to make weekly certifications or to view your claim information.

New Yorkers who have already filed partial claims under the old UI system and were told to call the call center to finish their application should NOT - instead, the DOL call center will call these New Yorkers directly.

TELEPHONIC CLAIMS
Telephone Claims Center: 1-888-209-8124
  o For English press: 1
  o For Spanish Press: 2
Hours of operation: Monday through Friday, 8am-7:30pm, Saturday and Sunday, 7:30am-8:00pm.
Please note that the telephone claims center cannot help you with issues related to your NY.gov account, such as difficulty logging in, changing your personal information or resetting your password. For NY.gov assistance, please call 800-833-3000.

SELF-EMPLOYED CLAIMS
If you are self-employed, you may now file for Unemployment Insurance benefits online. See the Guidance for Self-Employed Individuals.

RULES FOR TEACHERS AND OTHER SCHOOL WORKERS
If you work for an educational institution and lose your job through no fault of your own, you might qualify for UI benefits. For example, if your employer discharged or fired you because you could not meet their performance or production standards, or their qualifications for the job
Other examples include: Layoffs, Contracts expired, Furloughs, Reductions in force (RIF).

For more information visit: https://labor.ny.gov/ui/claimantinfo/unemployment-guidance-for-teachers-and-other-school-employees.shtml
NYC DEPARTMENT OF EDUCATION

Remote Education for K-12
The City of New York launched online/remote learning for k-12; and the city has provided devices and internet for 300,000 students who currently don’t have access. On Saturday, April 11, after consulting with public health experts and educators about the ongoing trajectory of the virus, and the potential for continued disruption for the remainder of the year. Mayor de Blasio and Chancellor Carranza announced that New York City public school buildings will not reopen during the 2019-20 school year. Teachers and students will finish the school year in remote learning.

We will continue to operate our 400+ school-based Meal Hubs, which serve three free meals a day to any New Yorker who needs them, and we will continue to ensure childcare for the children of essential workers.

Visit www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update for up-to-date information or text COVID to 692-692 to receive regular SMS texts with the latest news and developments.

- NYC Social Media Informational Resources:
  - Facebook - https://www.facebook.com/NYCschools/
  - Twitter - https://twitter.com/NYCSchools

Remote Learning & Device Resource
To help students stay connected during emergencies, the DOE is lending internet-enabled iPads to support remote learning for students. If you would like to request a device for a NYC student in your family, please visit https://coronavirus.schools.nyc/RemoteLearningDevices or call:

- Bronx: 718.741.7070 | 718 794.2457 | 718.584.0131
- New York City: 718.584.0131 | 311

FREE INTERNET ACCESS
Charter Communications, Inc. to offer Free Access to Spectrum Broadband and Wi-Fi for 60 Days for New K-12 and College Student Households and more.

To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
ADDITIONAL EDUCATIONAL RESOURCES

Amazon Educational Resources at http://www.amazingeducationalresources.com/ - provides a list of companies offering learning subscriptions and services.

Regional Enrichment Centers [ADDED 4.6.2020]
Regional Enrichment Centers have opened across every borough, with sites in almost every school district and near transit and healthcare hubs. The NYC Department of Education will offer child care to eligible New Yorkers at Regional Enrichment Centers for children of our brave frontline workers, now including grocery food and pharmacy workers. Visit this link for additional information: http://www.schools.nyc.gov/enrollment/enrollment-help/regional-enrichment-centers

NYPL Free E-Book Service
The New York Public Library is allowing library card holders to access their online library of over 300,000 E-Books through the SimplyE phone app. To learn more follow the link: https://www.nypl.org/books-music-movies/ebookcentral

DISTANCE LEARNING RESOURCES [UPDATED 4/9/20]

Scholastic Learn at Home
Day-by-day projects to keep kids reading, thinking and growing.
- Free online cross-curricular classes are being made available by Scholastic.
  1-800-SCHOLASTIC (1-800-724-6527)

World Book
Free Distance Learning Resources from World Book: a digital and print medium to enhance learning and reading for children around the world by developing trustworthy, engaging content to create products that will engage children of all ages at home, on the go, in the classroom or in libraries worldwide.

Customer Service for Institutions and general inquiries:
US: 1-800-975-3250
Email (Print): customercare@worldbook.com
Email (Digital): wboltech@worldbook.com

Customer Service for World Book Reading Club:
Telephone: 1-888-316-0590
Email: CustomerCare@worldbook.com
ELECTED OFFICIALS BY COMMUNITY DISTRICTS

NEW YORK STATE ASSEMBLY

**District 79 - Assemblyman Michael Blake**
District Office:
780 Concourse Village West, Ground Floor Professional, Bronx, NY 10451
**Office:** 718-538-3829
**Email:** BlakeM@nyassembly.gov
- **Facebook:** @mrmikeblake
- **Instagram:** @mikeblake1922
- **Twitter:** @MrMikeBlake

**District 80 - Assemblywoman Nathalia-Fernandez**
District Office:
2018 Williamsbridge Road, Bronx, NY 10461
**Telephone:** 718-409-0109
**Fax:** 718-409-0431
**Email:** fernandezn@nyassembly.gov
- **Facebook:** @Fernandez4NY
- **Instagram:** @Fernandez4NY
- **Twitter:** @Fernandez4NY

**District 86 – Assemblyman Victor Pichardo**
District Office:
2175C Jerome Ave. Bronx, NY 10453
**Office:** 718-933-6909
- **Facebook:** @Vpichardo86
- **Instagram:** @vpichardo86
- **Twitter:** @Vpichardo86
## NEW YORK CITY COUNCIL MEMBER

### District 13 - Council Member Mark Gjonaj
**District Office:**
1478 Williamsbridge Road, Bronx, NY 10461  
**Office:** 718-931-1721  
**Fax:** 718-931-1605
- **Facebook:** @markgjonajny
- **Instagram:** @markgjonajny
- **Twitter:** @MarkGjonaj

### District 14 – Council Member Fernando Cabrera
**District Office:**
2065 Morris Avenue, Bronx, NY 10453  
**Office:** 347-590-2874  
**Fax:** 347-590-2878
- **Facebook:** @councilmancabrera1
- **Instagram:** @councilman.cabrera
- **Twitter:** @cabreraforBP

### District 15 - Council Member Ritchie Torres
**District Office:**
573 East Fordham Road Bronx, NY 10458  
(Entrance on Hoffman Street)  
**Office:** 718-842-8100  
**Fax:** 347-597-8570  
**Email:** Rtorres@council.nyc.gov
- **Facebook:** @cmritchiehortorres
- **Instagram:** @ritchietorresny15
- **Twitter:** @ritchietorres

### District 16 – Council Member Vanessa L. Gibson
**District Office:**
1377 Jerome Avenue, Bronx, NY 10452  
**Office:** 718-588-7500  
**Email:** District16Bronx@council.nyc.gov
- **Facebook:** @VanessaGibsonNYC
- **Instagram:** @msvanessa77
- **Twitter:** @Vanessalgibson

### District 17 - Council Member Rafael Salamanca
**District Office:**
1070 Southern Boulevard, Bronx, NY 10459  
**Office:** 718-402-6130
- **Facebook:** @cmsalamanca
- **Instagram:** @salamancajr80
- **Twitter:** @Salamancajr80
NEW YORK STATE SENATE

New York Senate District 33 – Senator Gustavo Rivera
District Office:
2432 Grand Concourse, Suite 506, Bronx, NY 10458
Office: 718-933-2034
Fax: 718-933-2825
Email: grivera@nysenate.gov
District Office Meeting Request
Email: schedulingsenatorrivera@gmail.com
  • Facebook: @hon.gustavo.rivera
  • Instagram: @nysenatorrivera
  • Twitter: @nysenatorrivera

New York Senate District 34 – Senator Alessandra Biaggi
District Office:
3190 Riverdale Ave., Suite 2, Bronx, NY 10463
Office: 718-822-2049
Email: biaggi@nysenate.gov
District Office Meeting Request
Email: schedule@senatorbiaggi.com
  • Facebook: @senatorbiaggi
  • Instagram: @senatorbiaggi
  • Twitter: @senatorbiaggi
NEW YORK STATE US CONGRESSIONAL REPRESENTATIVES

New York State Congressional District 15 – Congressman Jose E. Serrano

District Office:
1231 Lafayette Ave, 4th Floor, Bronx, NY 10474
Office: 718-620-0084
Fax: 718-620-0658
- Facebook: @repJoseSerrano
- Instagram: @repjoseserrano
- Twitter: @repjoseserrano

New York State Congressional District 14 – Congresswoman Alexandria Ocasio-Cortez

District Office:
1973 Westchester Avenue, The Bronx, NY 10462
Office: 718-662-5970
- Facebook: @repaoc
- Instagram: @aoc
- Twitter: @repaoc

New York State Congressional District 13 – Congressman Adriano Espaillat

District Office:
3107 Kingsbridge Avenue, Bronx, NY 10463
Office: 646-740-3632
- Facebook: @repespaillat
- Instagram: @repadrianoespaillat
- Twitter: @repespaillat